



Revivenode LLC

Discord Rules

1. Respect Everyone

Be nice and respect others. Discriminating comments are not permitted. This includes shaming comments or comments are used to intentionally degrade an individual (including unintentional or indirect remarks that may be considered "generalized").

2. Spamming

Intentionally spamming or flooding channels with messages (including large pieces of text and message walls) or images is not permitted, please use tools such as <https://paste.revivenode.com/> for posting errors.

3. Advertising

Advertising, DM advertising and mentioning other hosts are strictly prohibited. Please use advertisements for advertising within our rules.

4. Usernames / nicknames

Impersonating staff or other members is not allowed. You may support people in support, but asking for personal details is strictly prohibited. Nicknames must not include misleading tags, impersonating a role will result in a nickname reset / punishment. Intentionally elevating names will result in a nickname reset. Usernames must also be easily mentionable, you may nickname yourself if your tag isn't.

5. Tagging

Please refrain from tagging other users without a reason. Do not tag staff unless required. If a staff member has not responded in a ticket for over 10 minutes, you may tag one online staff member to assist you.

6. Begging

Asking for free services, addons, credits, money, or roles is not allowed.

7. Evading Punishments

If one or more of your accounts are punished on our discord server, you may not bypass this punishment with an alternate account for any reason. If you require support but are banned, you may create a ticket from the client area. <https://billing.revivenode.com/clientarea.php>

8. Support

In the support channels, (including main) Community Support have support priority over regular members and clients. However, a CS may not intervene with member and client support unless the support is seen as inaccurate or has the potential to harm an individual that is being assisted. Furthermore, please refrain from talking over other members while support is being given, simply resolve a dispute in DMs and not in a support channel such as support or main. Nevertheless, Staff have priority and the final say in any dispute or support in

any channel. If you believe the staff member is incorrect, please let them know rather than overtaking it. The support channel is to be used for support only. Misuse of this channel may result in the deletion of messages, or further actions being taken. (additionally info in the community)

9. Drama / Instigating

Discussing any subjects that are seen to be a potential cause of drama, arguments, or controversy is strictly prohibited. This includes topics such as politics and religion. Instigating an issue or other individual is also strictly prohibited, such behavior in which a member is intentionally provoked for the harm of others or oneself is strictly prohibited. This includes, but is not limited to: shaming, biased ideologies, name-calling, etc. Please note that staff have the final say and you may be punished if instigation does not stop

10. Tickets

Opening a ticket, then not sending a message in it within 15 minutes will result in it being closed without notice. Failure to listen to a staff member may result in your ticket being closed if seen fit. Attempting to argue with staff will result in your ticket being closed. Please understand we are trying our best to provide support to many users, and cannot invest time into a ticket if you refuse to cooperate. Mass mentioning staff may result in a punishment, or your ticket is closed. Please refrain from tagging our team, they will respond when they can.

11. Language

All communication in public channels must remain in English- if you wish to talk in any other language, you must take it to DMs.